| "No Phone" / "No Phone Fitted" Message Displayed – Revised PSE Module – Repair Procedure | MODEL 2002 MY-ON X-TYPE

VIN   C00001-ON |

Remove and destroy Bulletin XT419-03, dated 10/02.
Replace with this Bulletin.
Revisions are marked with a bar and in **bold text**.

Issue:

On some 2002 MY-ON X-TYPE vehicles, the radio or navigation screen intermittently displays 'No Phone'/ 'No Phone Fitted'. No phone calls can be made or received until the ignition is recycled, the message disappears from the phone or navigation screen and the phone system becomes functional.

A new telephone Portable Support Electronic (PSE) module with the latest level software is available to solve this concern.

Action:

In case of a customer complaint of the above condition, follow the workshop procedure outlined below.

1. Check the software level of the phone PSE before replacing the module. Press and hold the eject and AM/FM buttons together until the setup screen appears. Then press eject and mix together until a small box appears with letters and numbers. Cycle the two buttons together to obtain the information needed. The four items that will be displayed (if equipped) are MAIN... CDC... PHONE...NAVI...

2   If the PHONE (PSE module) software is **1.2**, you will need to upgrade to the new 4.0 software by installing a new PSE module. (Refer to Workshop Manual, JTIS CD ROM, section: 419-08, SRO 86.56.59).

   If the software already has the 4.0 software, contact the Jaguar Technical Hotline at 1-888-524-3577 for further assistance.

Parts Information:

DESCRIPTION	PART NUMBER	QTY
Telephone PSE module	C2C 11278	1

Warranty Information:

Warranty claims should be submitted quoting the information found in the table below. This will result in payment of the stated time and, where applicable parts/miscellaneous expense codes as listed.

Description	SRO	Time	Causal Part Number	Causal Part Description
Install telephone PSE module	86.56.59	1.0 hrs.	C2C 11278	Telephone PSE module